



Environmental Complaints Log

Complaint Log No.	Date of Complaint	Received From and Received By	Location of Complainant	Nature of Complaint	Outcome	Status
100321a	21/3/2010	ICC Case no. 1-224618029, Ms. Tsang	Location near Tin Hau	Complaint regarding the loud noise and dark smoke in the course of dredging works on 21 March 2010 (Sunday).	<ol style="list-style-type: none">1) A valid Construction Noise Permit no. GW-RS0119-10 was granted from EPD since 18th Feb. 2010 for the dredging works which carry out at area for North Point Reclamation.2) Officer from Marine Department, Police and EPD's officer attended the scene for inspection and investigation.3) The Contractor (CHEC-CRBC JV) strictly comply all the conditions in CNP and take all mitigation measures in order to minimize the potential impacts to surrounding sensitive receivers. A formal letter was issued out by CHEC-CRBC JV and to explain the status of the recent construction activities.4) No limit level exceedance was recorded on the noise measurement during day time and evening time noise measurement on 23 March 2010. Additional restrict hours noise monitoring at Causeway Bay Community and City Garden was conducted on 5 April 2010 (Public Holiday). No limit level exceedance was recorded in the monitoring.5) No further complaints were received from Mr. Tsang in the reporting month. The complaint is considered closed.	Closed
100321b	21/3/2010	Unknown	Near the eastern breakwater of the Causeway Bay Typhoon Shelter	A public complaint and enquiry regarding loud noises emanated from dredging activities on 21/3/2010 (Sunday) until 2220 hours and between 1920-1946 hours in the evening of 22 March 2010(Monday).	<ol style="list-style-type: none">1) A valid Construction Noise Permit no. GW-RS0119-10 was granted from EPD since 18th Feb. 2010 for the dredging works at area for North Point Reclamation during general holidays including Sunday between 0700-2300 hours and any day not being a general holiday between 1900-2300hours. It is complied with the condition of CNP.2) Officer from Marine Department, Polic and EPD's officer attended the scene for inspection and investigation.3) No limit level exceedance was recorded on the noise measurement during day time and evening time noise measurement on 23 March 2010. Additional restrict	Closed



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					hours noise monitoring at Causeway Bay Community and City Garden was conducted on 5 April 2010 (Public Holiday). No limit level exceedance was recorded in the monitoring. 4) No further complaints were received in the reporting month. The complaint is considered closed.	
100504	4/5/2010	Public complainant received by ICC (ICC case: 1-233384048)	Watson Road	Complaint on the noise nuisance due to the large scale of dredging machine (face to Island East Corridor) in particular the hours 1900 to 0800 and request to reduce the noise level.	1) Contractor for HY/2009/11 was granted valid Construction Noise Permit no. GW-RS0119-10 for their dredging works. Contractor has implemented mitigation measures to reduce the working hour not later than 2230. 2) According to RSS 's record, no more daytime and night time dredging since the departure of the split hopper barge from the workplace on 29 April 2010 at 1900 hrs to 5 May 2010. 3) No further complaints were received in the reporting month. The complaint is considered closed.	Closed
100615	15/6/2010	Harbour Grand Hong Kong complained through CLG	North Point	Complaint on the noise nuisance due to the operation of grab dredger in early morning from 0700 hours on normal weekday.	4) A meeting with complainant, RSS's representative, Contractor for HY/2009/11 and ET's representative was held on 18 June 2010. 5) The use and operation time of PMEs within the site works area were comply with the statutory requirement 6) Contractor has implemented additional mitigation measure to postpone their start working hours from 0700hr to 0800hr, starting from 19 June 2010. 7) No further complaint was received and considered closed.	Closed